

CURIOSA

CARE INSTRUCTIONS

INSTALLATION

Curiousa have prepared your chandelier ready for your qualified electrician to connect to the house mains supply and we have included detailed instructions to follow. If your electrician has any questions or would like further advice we are more than happy to help.

CLEANING

Regular dusting with an ostrich feather duster once a week is recommended. Every month the glass shades should be polished with a spray of water and a micro fibre cloth (www.e-cloth.com). Please ensure the light is switched off when cleaning and take care not to pull the flex or allow water to fall on the fitting. We recommend using a water spray to gently apply a mist of water on the outside and inside of the shade and thoroughly wipe with a cloth, being careful to remove all grease and finger prints, preferably whilst wearing cotton gloves.

SHADE REMOVAL

In some situations you may want to remove a glass shade from your light piece. Most of our shades are held in place with a metal lamp holder ring that, if carefully unscrewed, will release the shade. Do not force the lamp holder ring back on when replacing as this can cause cross threading. Not all of our lights are secured in this manner.

SAFETY

The glass shades are substantial so even if they sway in a breeze from any openings near your light piece this should not affect your light. However, we do recommend that if you have outside doors that open near to your chandelier or light piece that you take sensible precautions and do not leave the doors wide open where the chandelier would be exposed to high winds (over 15mph wind gusts).

Likewise, although our lights are robust, they should not be hung in thoroughfares or places of high activity where accidental contact is likely. If any glass is broken, care must be taken against injury as the broken glass will be sharp. Contact us for replacements.

REPAIR AND MAINTENANCE

If you damage your light we offer a full repair service and a quotation will be supplied at the time of enquiry.

BULBS

Contact us should you need replacements or you can source your own to match the light fitting. The details of the lamp holder and bulb type will be found on your invoice. Email studio@curiousa.co.uk for more information or for advice on dimmers we recommend for use with our lights.

SUSTAINABLE FUTURES ACTION PLAN

A respect for our shared natural world and its precious resources drives our whole approach, our every business decision. We use only UK based suppliers and use over 70% recycled glass. Currently 90% of our packaging is compostable or recyclable but we aim for 100% by the end of 2023. We subscribe to the Bike2Work scheme, use public transport where practical and our company car is a 100% EV.

Most importantly, we only make products that last.

We now offer a complete repair and refurbish service to all our customer, so that you can refresh your favourite pieces for the next generation. You may wish to change the flex of fitting finish, or even the shades themselves to suit your changing tastes and locations.

This way we can ensure your Curiousa light piece or chandelier can continue to bring joy and delight for generations to come.

Contact studio@curiousa.co.uk for further details.